

Skilled Nursing Facility – Tour Checklist

Take this handy guide with you when you tour communities.

Community Information

Community Name:	Contact:
E-Mail:	Phone:

Location	Yes	No	Notes
Is the building in a safe neighborhood?	<input type="checkbox"/>	<input type="checkbox"/>	
Is the location convenient for your family and friends?	<input type="checkbox"/>	<input type="checkbox"/>	
Is there ample parking for guests?	<input type="checkbox"/>	<input type="checkbox"/>	
Are their outdoor areas for resident use?	<input type="checkbox"/>	<input type="checkbox"/>	

Staff	Yes	No	Notes
Is the staff friendly and welcoming when you arrive?	<input type="checkbox"/>	<input type="checkbox"/>	
Is the interaction between staff and residents respectful?	<input type="checkbox"/>	<input type="checkbox"/>	
Do the staff and residents interact well and know each other by name?	<input type="checkbox"/>	<input type="checkbox"/>	
Do the same staff members take care of the same residents each day or does the staff change from day-to-day?	<input type="checkbox"/>	<input type="checkbox"/>	
What is the staff (RN, LPN, CNA) to resident ratio?			

Atmosphere	Yes	No	Notes
Is the community clean and have a pleasant odor?	<input type="checkbox"/>	<input type="checkbox"/>	
Do residents socialize and interact with each other? Do they seem happy and comfortable?	<input type="checkbox"/>	<input type="checkbox"/>	
Is the noise level comfortable in common areas?	<input type="checkbox"/>	<input type="checkbox"/>	
Are common areas comfortable and inviting?	<input type="checkbox"/>	<input type="checkbox"/>	
Are furnishings in good condition and laid out in a convenient and accessible way?	<input type="checkbox"/>	<input type="checkbox"/>	

Rooms	Yes	No	Notes
Is there a thermostat in each room?	<input type="checkbox"/>	<input type="checkbox"/>	
Is there sufficient closet space?	<input type="checkbox"/>	<input type="checkbox"/>	
Is there ample storage space?	<input type="checkbox"/>	<input type="checkbox"/>	
Can water pitchers be reached easily?	<input type="checkbox"/>	<input type="checkbox"/>	
Do residents have access to a personal telephone and television?	<input type="checkbox"/>	<input type="checkbox"/>	
Are there grab bars in the bathroom?	<input type="checkbox"/>	<input type="checkbox"/>	
Are cupboards or shelves easy to reach?	<input type="checkbox"/>	<input type="checkbox"/>	

Amenities & Activities	Yes	No	Notes
Is there a monthly activities calendar published and posted?	<input type="checkbox"/>	<input type="checkbox"/>	
Is there scheduled transportation to and from activities and shopping?	<input type="checkbox"/>	<input type="checkbox"/>	
Are special diets available? (kosher, ethnic)	<input type="checkbox"/>	<input type="checkbox"/>	
Are there spiritual services on-site?	<input type="checkbox"/>	<input type="checkbox"/>	

Security & Safety	Yes	No	Notes
Is there front desk staff around the clock?	<input type="checkbox"/>	<input type="checkbox"/>	
Are the entrances/exits secured?	<input type="checkbox"/>	<input type="checkbox"/>	
Are the resident's rights clearly posted?	<input type="checkbox"/>	<input type="checkbox"/>	
Is there an emergency evacuation plan posted?	<input type="checkbox"/>	<input type="checkbox"/>	
Are there handrails in hallways?	<input type="checkbox"/>	<input type="checkbox"/>	
Are the hallways well lit?	<input type="checkbox"/>	<input type="checkbox"/>	
Is there a security system in place for residents who wander?	<input type="checkbox"/>	<input type="checkbox"/>	
Are there smoke detectors in every room?	<input type="checkbox"/>	<input type="checkbox"/>	
Are doorways, hallways and common areas easily navigated by those in wheel chairs or using walkers?	<input type="checkbox"/>	<input type="checkbox"/>	
Is the floor plan easy to follow?	<input type="checkbox"/>	<input type="checkbox"/>	

Asking for references and speaking with the various parties will help you make an informed decision about the right skilled nursing facility.

References	Yes	No	Notes
Have you spoken with:			
• Residents	<input type="checkbox"/>	<input type="checkbox"/>	
• Resident's family members	<input type="checkbox"/>	<input type="checkbox"/>	
• Physicians & other professionals	<input type="checkbox"/>	<input type="checkbox"/>	